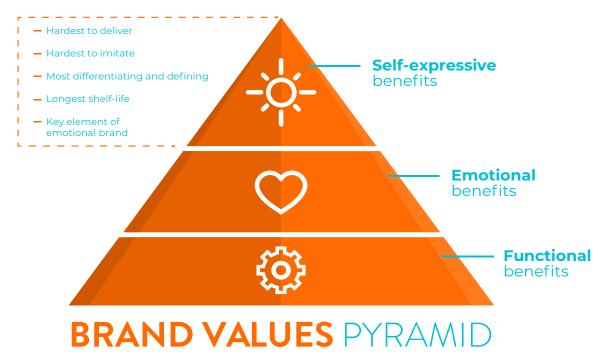
BRAND VALUES PYRAMID



THE BRAND VALUES PYRAMID



What category are you in? Document your response below as a reminder while you complete the next exercise.

BASELINE REQUIREMENTS

What are the baseline requirements for your offering in THAT category? List as many as you can in the box below.

Baseline requirement	Rating ("Extra credit")

EMOTIONAL BENEFITS

What are the emotional benefits your company, product, or service provides? Think about what you do that's different that enables your customer to do that he or she can't without you.

How do those special things make your customer feel? Use the chart below to document some of those things.

What unique features do we PROVIDE or unique things do we DO?	How does that make customers FEEL?

VALUES AND BELIEFS

What values and beliefs do you share with your ideal customer?

Values	Beliefs